

# The Iskra Warranty

for the AT5-1 Advanced Wind Turbine



At Iskra, we take great care to ensure all our products are designed and manufactured to international standards to give the customer a long and satisfying ownership experience. To give you peace of mind, Iskra offer this warranty with the following terms and conditions:

If, due to a defect in design or manufacture, the wind turbine fails during the period of 5 years after the date of commissioning, then Iskra Wind will, at its option, repair or provide a replacement of the wind turbine or any defective component concerned on a parts only exchange basis provided that :

- a valid Warranty and Commissioning Certificate was returned to Iskra by the Installer within 10 working days of; and received by Iskra within 1 month of; the commissioning date;
- all installation, commissioning, servicing and maintenance was carried out and provided by an Iskra Certified Installer in accordance with Iskra's Installation and Commissioning Procedures;
- the turbine was and always has been serviced every 12 months according to Iskra's Service & Maintenance Procedures, including any scheduled part replacements;
- the defect becomes apparent within 13 months of the date of Commissioning, or within 13 months of the date when it last received routine maintenance;
- the turbine and any associated system in which it is incorporated was taken out of service immediately on the defect becoming apparent to ensure that no further damage was caused;
- Iskra has the opportunity to examine faulty parts to ascertain to its satisfaction that they are defective due to faulty design or manufacture;

Iskra shall not be liable for any costs or replacement parts if:

- the Customer makes any further use of the turbine after becoming aware of any defect or damage, unless Iskra's prior written consent to such further use is obtained;
- the defect or damage arises from improper installation (whether carried out by an Iskra Certified Installer or not), storage, operation, failure to comply with Iskra's instructions and advice, accidental damage, misuse, fair wear and tear, force majeure or modifications or alterations which are carried out without the prior written consent of Iskra;
- the defect or damage arises from failure by the Installer to comply with good trade practice;
- the defect or damage is caused by poor siting of the turbine, including sites with excessive turbulence or sites which experience annual mean wind speeds greater than 8.5m/s (19 mph), or the damage arises from exposure to peak wind speeds in excess of 60m/s (134mph);
- the defect or damage arises as a result of fair wear and tear;
- the defect or damage arises from the use of the turbine in connection with equipment or parts that have not been approved by Iskra, including towers and inverters, or failure of these parts and their consequences.

Any repaired or replacement Products shall be guaranteed on these terms for the unexpired portion of the warranty period.

This warranty does not apply to any costs of labour or transport, whether for investigation, repair, replacement or any other purpose. (Your Installer should cover these costs for warranty claims).

This Warranty applies only to the Iskra Wind turbine (including blades) supplied to the Customer. It does not apply to ancillary equipment not manufactured by Iskra, such as cables, towers and inverters. (You should be given the Manufacturers Warranties for these parts by your Installer).

This warranty does not affect the statutory rights of the Customer.